





Leading Strengths

These traits emerged as behavioral strengths for this individual. Review the "Key Insights" tab for more details on these.

Multitasking: The extent to which individuals prefer variety and handling multiple tasks, as opposed to predictability and focusing on one thing at a time.

Follow Through: The extent to which individuals can be relied on to follow through and demonstrate commitment rather than being flexible with priorities.

Objective Thinking: The extent to which individuals view information and situations factually, as opposed to viewing situations from a more personal frame of reference.

Criticism Tolerance: The extent to which individuals interpret criticism objectively versus being sensitive to feedback from others.

Detail Interest: The extent to which individuals enjoy engaging in detail-oriented tasks as opposed to disliking them.



Potential Weaknesses

These traits emerged as behavioral limitations for this individual. Review the "Key Insights" tab for more details on these.

Sociability: The extent to which individuals seek out and enjoy social interactions as opposed to a preference for being alone or one-on-one interactions.

Cautious Thinking: The extent to which individuals have a deliberate and serious style when deciding on a course of action as opposed to making decisions quickly.

Preference for Structure: The extent to which individuals prefer to be provided with direction and structure in their work environment as opposed to a more loosely defined work setting.

Work Intensity: The extent to which individuals work hard to accomplish many things quickly as opposed to working methodically or at a less hurried pace.

For more information: Select, Assess & Train Tel: 919-787-8395 Email: info@selectassesstrain.com





Sales Representative

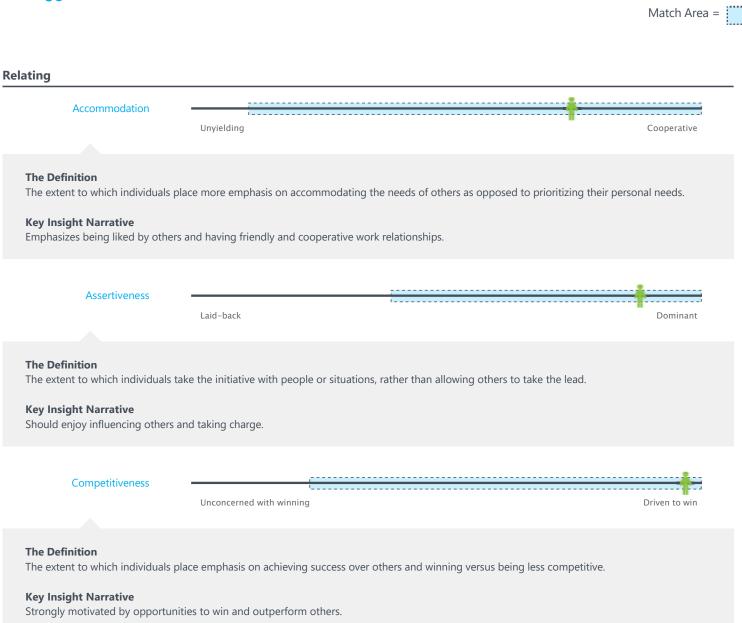
Key Insights

Job Match



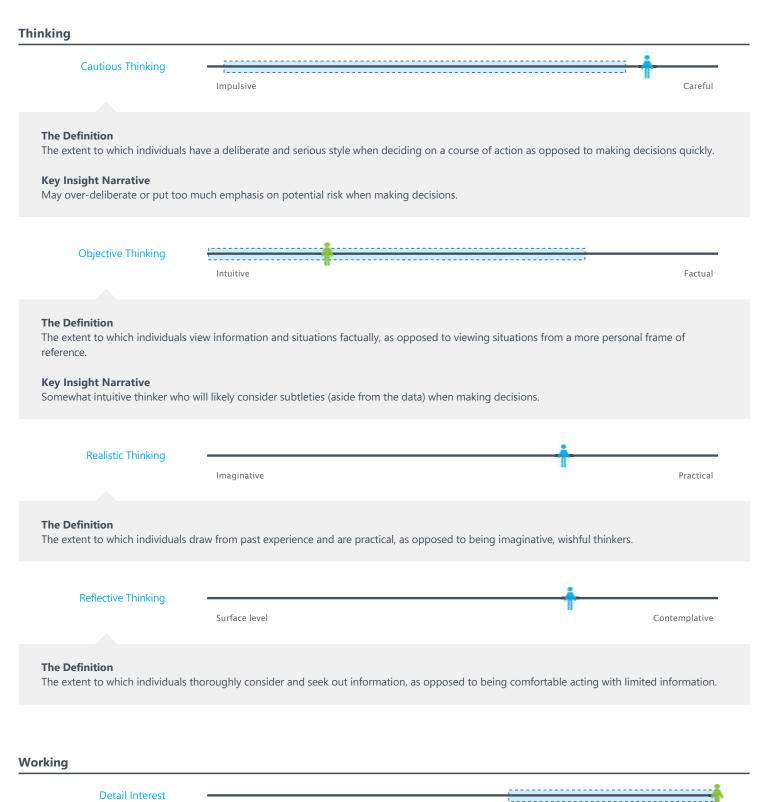
BEHAVIORAL MATCH

A measure of behavioral traits and their impact on the key competencies for the role.



Criticism Tolerance		
	Sensitive	Thick-skinned
Key Insight Narrative	terpret criticism objectively versus being sensitive to feedback from others.	
Should not be sensitive to criticisi	m or rejection and should interpret it objectively.	
Interpersonal Insight		
	Unaware	Observant
The Definition The extent to which individuals ar	e aware of or "tuned in" to others' feelings, motivations, and behaviors.	
Optimism		
	Concerned	Carefree
The Definition The extent to which individuals ha what could go wrong.	ave an optimistic and positive outlook under most work circumstances as opposed to b	peing concerned about
Key Insight Narrative Generally optimistic in nature; sho	ould be able to tolerate stress and frustration.	
Positive View of People		
	Skeptical	Trusting
The Definition The extent to which individuals ar	re trusting and optimistic in their outlook toward people, as opposed to being critical o	or cynical.
Key Insight Narrative Is likely balanced in view of peopl	le; neither too trusting nor overly cautious of others.	
Sociability		
	Introverted	Extroverted
The Definition The extent to which individuals se	eek out and enjoy social interactions as opposed to a preference for being alone or one	e-on-one interactions.
Key Insight Narrative While capable of social connectio	ns with others, may not be as comfortable with group interaction as is needed for this	role.
Social Restraint		
	Expressive	Reserved

The extent to which individuals are highly self-controlled when engaging with others as opposed to being less restrained and carefree.



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Enjoys detailed work

The Definition

The extent to which individuals enjoy engaging in detail-oriented tasks as opposed to disliking them.

Dislikes details

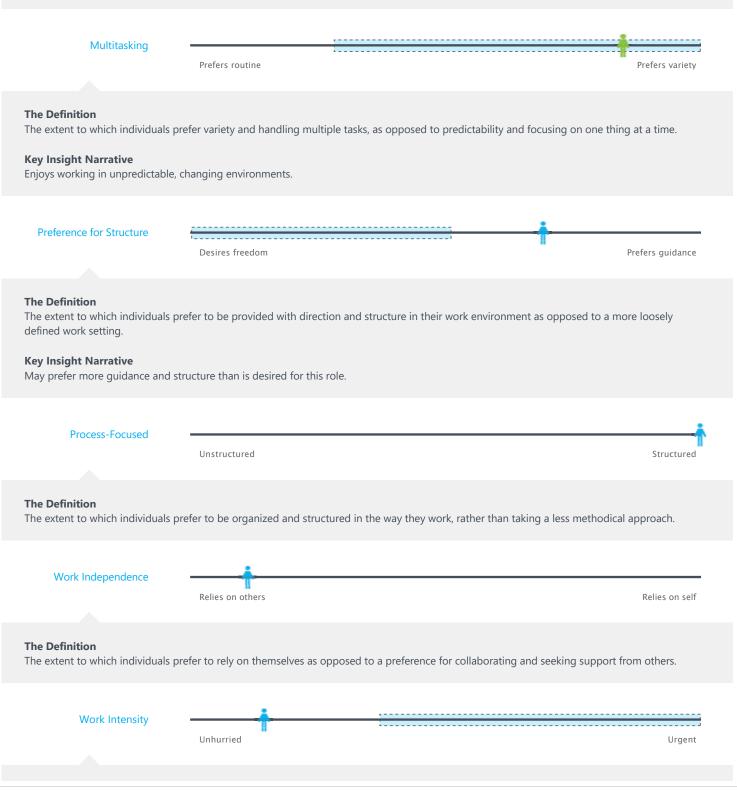
Key Insight Narrative



The extent to which individuals can be relied on to follow through and demonstrate commitment rather than being flexible with priorities.

Key Insight Narrative

Likely to be very reliable, and follow through on committed tasks and finish whatever is started.



The extent to which individuals work hard to accomplish many things quickly as opposed to working methodically or at a less hurried pace.

Key Insight Narrative

Is likely to have a more relaxed pace that others may view as lacking urgency.



DELIVERING RESULTS



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decision making.

- Detail Interest Prefers to understand things deeply and may waste time digging into details rather than being decisive.
- Follow Through Recognizes the importance of following up with key stakeholders on critical decisions.
- Objective Thinking Should balance facts with intuition before drawing conclusions.
- Realistic Thinking Is likely to consider the practicality of solutions when making decisions.
- Reflective Thinking Should anticipate the long-term consequences of a decision by investing the time necessary to understand the issue.
- Work Intensity Prefers to work slowly, which may limit the ability to make decisions in a timely manner.

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Key Insight Narrative

Objective Thinking - Should balance facts with intuition before drawing conclusions.

Imaginative

Realistic Thinking

Practical

The Definition

The extent to which individuals draw from past experience and are practical, as opposed to being imaginative, wishful thinkers.

Key Insight Narrative

Realistic Thinking - Is likely to consider the practicality of solutions when making decisions.

Reflective Thinking		 	
	Surface level		Contemplative

The Definition

The extent to which individuals thoroughly consider and seek out information, as opposed to being comfortable acting with limited information.

Key Insight Narrative

Reflective Thinking - Should anticipate the long-term consequences of a decision by investing the time necessary to understand the issue.



The Definition

The extent to which individuals work hard to accomplish many things quickly as opposed to working methodically or at a less hurried pace.

Key Insight Narrative

Work Intensity - Prefers to work slowly, which may limit the ability to make decisions in a timely manner.

RELATIONSHIP MANAGEMENT



The extent to which one builds and maintains meaningful and positive connections with others inside or outside of the organization.

- Accommodation Makes a concerted effort to be positively received by others; may be viewed as easy-going and easy to work with.
- Criticism Tolerance Interacts with others without becoming defensive or overly sensitive.
- Optimism May not be as optimistic in outlook as desired, which could hamper the development of meaningful business relationships.
- Sociability May avoid social situations which will likely inhibit building relationships.
- Social Restraint Is able to convey a professional yet genuine demeanor, which may facilitate relationship building.

Accommodation

Unyielding Cooperative

The Definition

The extent to which individuals place more emphasis on accommodating the needs of others as opposed to prioritizing their personal needs.

Key Insight Narrative

Accommodation - Makes a concerted effort to be positively received by others; may be viewed as easy-going and easy to work with.

	Sensitive	Thick-skinned
The Definition The extent to which	individuals interpret criticism objectively versus being sensitive to feedback fro	m others.
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The extent to which one responds to challenges with composure, optimism and hardiness; perseveres and exhibits healthy stress management strategies.

- Accommodation May avoid saying "no" to others and overcommit to work, potentially leading to stressful situations and difficulty in meeting expectations or deadlines.
- Criticism Tolerance Open to constructive criticism, and is unlikely to take feedback personally.
- Optimism May be overwhelmed by challenging situations and may worry unnecessarily.
- Realistic Thinking Tends to view stress and frustration from a practical perspective; is likely to channel energy to implement constructive solutions.
- Reflective Thinking Is able to identify and understand the root cause of issues and consider potential solutions.
- Social Restraint Should be able to express frustration appropriately and communicate needs and solutions with others in a healthy manner.

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The Definition The extent to which needs.	n individuals place more emphasis on accommodating the needs of others as opp	oosed to prioritizing their personal			
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The extent to which individuals are highly self-controlled when engaging with others as opposed to being less restrained and carefree.

Key Insight Narrative

Social Restraint - Should be able to express frustration appropriately and communicate needs and solutions with others in a healthy manner.

NEGOTIATING CONFLICT

	The extent to which one addresses conflict quickly and effectively; facilitates a mutually agreeable	resolution.
	 Accommodation - Is likely to facilitate resolutions with the intent to address each party's n Assertiveness - Is likely to talk more than listen and may miss opportunities to listen to ot Criticism Tolerance - Is likely to remain objective in most conflict situations rather than per Interpersonal Insight - May over-interpret, overanalyze, or make assumptions about other perspectives in conflict situations. Optimism - Should take a positive, optimistic approach when mediating conflict. Positive View of People - Is skeptical by nature and may be cautious of others' motives or i managing conflict. Sociability - Is likely to focus personal interactions on the situation at hand. Social Restraint - Is not likely to do or say things in haste, which should be an asset in a context. 	hers' viewpoints. rsonalize issues. 's motivations or ntentions when
Accommoda	ation	
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The extension needs.	finition ent to which individuals place more emphasis on accommodating the needs of others as opposed to prioritizing) their personal
	sight Narrative modation - Is likely to facilitate resolutions with the intent to address each party's needs.	
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Criticism Toler	rance	
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Interpersonal In	sight	Observant
	finition ent to which individuals are aware of or "tuned in" to others' feelings, motivations, and behaviors.	

Key Insight Narrative

Interpersonal Insight - May over-interpret, overanalyze, or make assumptions about other's motivations or perspectives in conflict situations.

	Optimism			-
		Concerned	Carefree	
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	ey Insight Narrat ptimism - Should t	ve ake a positive, optimistic approach when me	diating conflict.	
Positive View	v of People	.		5
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		Introverted	Extroverted	
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	The extentideas.	to which one convinces others to take	a specific position or action through the effective communic	atic
	FolSoc	customers alike. ertiveness - Is comfortable voicing opin pt a course of action. ow Through - Is comfortable following iability - Is moderately social, which wil	e concern for others, which may help when influencing cowc ions and displaying a confident attitude to convince others up with others to reinforce their commitment to an idea. help to influence and understand the needs of others. and controlled reactions regardless of pushback from other	to

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Unyielding

Cooperative

The Definition

The extent to which individuals place more emphasis on accommodating the needs of others as opposed to prioritizing their personal needs.

Key Insight Narrative

Accommodation - Is able to show a sincere concern for others, which may help when influencing coworkers and customers alike.

	Laid-back	Dominant
The Definition The extent to whice	h individuals take the initiative with people or situations, rather	r than allowing others to take the lead.
Key Insight Narr Assertiveness - Is	ative comfortable voicing opinions and displaying a confident attitud	le to convince others to adopt a course of action.
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The Definition The extent to whice	h individuals are highly self-controlled when engaging with oth	ers as opposed to being less restrained and carefree
Key Insight Narr Social Restraint - I	ative Demonstrates consistent and controlled reactions regardless of	pushback from others.
NIZATION		
The exte	nt to which one approaches work in an orderly manner;	prioritizing tasks and managing time effective

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completed as planned.

WORK

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The extent to which individuals work hard to accomplish many things quickly as opposed to working methodically or at a less hurried pace.

Key Insight Narrative

Work Intensity - Is not likely to rush through tasks and projects.

Matt Sample

Sales Representative

Interview Date: _____

OPENING QUESTIONS

1. Please tell me about your work history. How has your previous work experience prepared you to take on the challenges of this role?

2. Tell me about what attracted you most to this position. What prompted you to apply for this job?

3. Describe your ideal work environment. In what type of work culture do you feel you perform best?

4. We all have preferences when it comes to supervisory style and the type of manager with whom we work most effectively. What type of oversight and interaction do you prefer from a manager? Why do you feel this helps you work most effectively?

COMPETENCY QUESTIONS

COMMUNICATING EFFECTIVELY

Tell me about a time when you needed to adapt your communication style to meet the needs of a particular person or audience. What was your approach? What was the outcome?

Tell me about a time when you had a miscommunication with someone. What happened? How did you become aware of the miscommunication? What was the final outcome?

ANSWER:

DELIVERING RESULTS

Tell me about a time when you were assigned an important task at work. How did you hold yourself accountable to ensure the task was completed on-time and up to standards? How did you approach the task? What was the result?

ANSWER:

Tell me about a time when you were assigned responsibility for a work project, and you did not achieve your desired objective. What was the project? What did you do to accomplish it? Why do you think the project was not completed or fell short?

ANSWER:

MAKING SOUND DECISIONS

Describe a time when you had an important decision to make, but had several alternatives to choose from. What criteria went into your decision? What was the result?

ANSWER:

Tell me about a time when you implemented a solution to a problem and then discovered later that the problem was not fixed. What actions did you take? What was the result?

ANSWER:

RELATIONSHIP MANAGEMENT

Give me several examples of important business relationships you have developed with people from other parts of your organization or with people outside the organization that have helped you to meet your business objectives.

ANSWER:

What is your strategy for developing business relationships? How do you go about developing these relationships? What do you do to sustain and maintain them over time?

ANSWER:

RESILIENCE

Describe a stressful situation at work that you experienced. What was the situation? How did you react to it? How did this impact your work performance?

ANSWER:

Tell me about the last significant setback you had at work. What was the situation? What happened? How did you react?

ANSWER:

NEGOTIATING CONFLICT

Tell me about a time when you handled a disagreement among coworkers. What were the opposing points of view? How did you approach the situation? What was the outcome?

ANSWER:

Tell me about a time when you disagreed with a direction or idea that your boss suggested. How did you approach the disagreement with your boss? What was the end result of the discussion?

ANSWER:

INFLUENCING

Have you ever had to persuade a coworker or manager to accept an idea that you knew they would not like? What was the issue? How did you go about convincing them? How successful were you in getting them to change their mind?

ANSWER:

Tell me about a recent work experience when you tried to persuade a colleague or customer of something and were unsuccessful. What was the situation? What did you do? What would you do differently next time?

ANSWER:

WORK ORGANIZATION

Tell me about a recent time when you had to plan a project or some work you had been assigned. What was the assignment or project? Describe your approach.

ANSWER:

Tell me about a project that you were responsible for planning that did not go as smoothly as you would have liked. What did you do? If you could redo the planning of the project, what would you do differently?

ANSWER:

FOLLOW-UPS

For the following scale: **Cautious Thinking**, the individual scored **above** the match area. Tell me about a recent decision you had to make at work. What did you take into account? What was the timeline? What was the outcome?

(Listen for a tendency to balance thoroughness of evaluating a decision with timeliness. Did the individual overthink the issue?)

For the following scale: **Preference for Structure**, the individual scored **above** the match area. Have you ever worked in a situation where the rules and guidelines were not clear? How did you handle the situation?

(Listen for a discomfort with ambiguity and lack of structure.)

For the following scale: **Sociability**, the individual scored **below** the match area.

Tell me about work situations where it is easy for you to initiate conversation with people and those where it is difficult. What makes these situations different? How does this impact your approach to interacting with others?

(Listen for the ability to engage others socially when needed.)

For the following scale: **Work Intensity**, the individual scored **below** the match area.

Describe a time when you were responsible for a project at work that required a fast response or had a really short deadline. What did you do? How did you feel working under these circumstances? What was the result?

(Listen for a tendency to work more deliberately and slower than is ideal. Can the individual adjust their work intensity to meet the demands of the situation? What impact does this have on the individual?)